SPRINGHILL MEDICAL CENTER
2023 General Review Quiz
Help us be the Safest Hospital with a Culture of Excellence

Pass: Miss 5 or less (90% or above) ReTest: More than 5 are missed

Name: ___ ___ ___ ___ ___ ___ ___ ___ ___ ___ ___ ___ ___ (please print)   Date:_____

Department: _____

1. **True   False** Hand washing is our number one way to prevent infections. Make sure you Foam-in and Foam-out for safety <u>every time</u> you <u>enter</u> and <u>leave</u> a patient's room. After 6 uses of alcohol rub **or** after each contact with a C.difficile patient, hands <u>must</u> be washed with soap and water.

2. **True   False** Make sure the Sharps container gets replaced when it is **<u>3/4 full</u>** by contacting EVS.

3. **True   False** When an active shooter is in your vicinity you should Run, Hide, Fight.

4. **True   False** Our Plain Language Emergency Alerts are supported by The Joint Commission (TJC) for safety purposes.

5. **True   False**   Dispose of used sharps in sharps container **<u>immediately</u>** after use to prevent you & others from getting stuck and exposed.

6. **True   False**   Our AIDET+A advanced communication framework (Acknowledge, Introduce, Duration, Explanation, & Thanks +Asking if there is anything else we can do to help) is valuable for you, patients, visitors, and co-workers because it helps reduce stress, anxiety, build trust, & increase satisfaction/engagement.

7. **True   False**   Without exception, gloves must be worn to draw blood or start an IV.

8. **True   False**   During a "Flashy" fire drill, you should pull the fire alarm unless instructed otherwise.

9. **True   False**   Hand washing helps fight infection and should be done for <u>20</u> seconds or about the length of singing the Happy Birthday song **<u>twice</u>**.

10. **True   False**   If you suspect patient abuse or neglect, contact your manager, patient care supervisor, and social services because all 3 need to be notified.

11. **True   False**   Expired supplies are a safety violation so please check for the expiration date on the container.

12. **True   False**   A red card with instructions and Emergency Alerts is to be given to guards of prisoners and is to be maintained in the <u>Omnicell</u> on each unit. (When more red cards are needed, contact Professional Development.)

13. **True   False**   Workplace violence is defined as an act or threat occurring at the workplace that can include any of the following: verbal, nonverbal, written, or physical aggression; threatening, intimidating, harassing, or humiliating words or actions; bullying; sabotage; sexual harassment; physical assaults; or other behaviors of concern involving staff, licensed practitioners, patients, or visitors.

14**. True   False**   All staff shall report immediately any acts or threats of violence occurring on system premises. If immediate attention is needed please utilize panic buttons, emergency hotline "3333" and call boxes in parking lot. Reports should be made through the Patient Safety Event (PSE) system and choose workplace violence and staff should notify their supervisor/manager, the Security Department, the Human Resources Department, or Quality Assurance department, as applicable.

15. **True False** Safety Data Sheets (SDS) contain useful first aid measures and information about each chemical and are available on your computer www.onesourcedocs.com   Username is springhill and password is: springhill*251

16. **True   False**   OneSource is a 24 hour a day website with Safety Data Sheets (SDS, Instructions for Use and Cleaning of equipment. The username and password is the same for all hospital departments.

17. **True   False** You are responsible to help make sure that nothing is blocking a fire extinguisher, fire pull alarm, exit door, oxygen shut off valve, or elevator door. If you see a computer cart or crash cart, or something else blocking any of these, be sure to move the item.

18. **True   False** Treat each person with respect, even if their culture, views, values, beliefs, and customs (i.e. food preferences, pain responses, etc.) are different than yours.

19. **True   False** Oxygen cylinders and other cylinders should be left standing or lying unsecured.

20. **True   False** Prevent a HIPAA violation by **always** signing off the computer systems you are in before you leave your work area or your Work-station on Wheels (WOW).

21. **True   False** Our computer system tracks each time you access patient information, and this information is audited. Never share your computer password with others or allow them to access or document information through your access.

22. **True   False** Always protect the dignity, and privacy of each patient, and treat each person with respect.

23. Fall Prevention reminders include
 A. Be Alert for trailing electrical cords in patient's room
 B. Anyone who sees a light bulb that isn't working is responsible for entering an engineering request as soon as possible.
 C. Anyone who sees a wrinkled rug or trip hazard is responsible for fixing it or getting it fixed
 D. Report wet conditions, construction hazards and uneven surfaces
 E. All of the above

24. **True   False** Dirty Linen, even if it is bloody, should be placed in <u>blue</u> plastic bags because it can be sterilized. Torn linen needs to go in a green bag so that it can be replaced. Do **not** put linen in a red bag because red bags get destroyed in the Rotoclave behind Engineering.

25. **True   False** SMC has an Opioid Stewardship program because we care about every Patient.

26. **True   False** When lifting an object, use the "power" muscles in your upper legs (quadriceps muscles) to help prevent a back injury.

27. **True False** Teamwork and communication are important to our success. Tools and strategies include Dig-it root cause analysis, Respect, Collaboration, Conflict Resolution, De-escalation, and our Priceless Values.

28. **True False** Place an engineering request for any stained ceiling tile because these can cause infections.

29. **True False** When you need the Rapid Response Team (RRT), Call extension 3333, state that you need the Rapid Response Team, give the patient's room number, and then enter an RRT evaluation order in Sunrise.

30. **True   False** Hazardous Material spill is called in to extension 3333 and reported as: Facility Alert, Hazardous Material Spill with the specific location and description of the chemical or spill

31. Standard Precautions apply to <u>all</u> patients at <u>all</u> times and include:
 A.   Wash your hands immediately if they become contaminated with blood or body fluids
 B.   Wash your hands before and after patient contact
 C.   Wear gloves for contact with blood, body fluids, or mucous membranes
 D.   Change gloves during patient care if moving from a contaminated to a clean body site
 E.   Wear gowns, masks, and eye protection if splashing is likely
 F.   All of the above

32. **True False** Encourage others to "up-talk" instead of bashing and criticizing them. Up-talking is talking others up and is an example of our values of respect and professionalism.

33. **True False** Removable labels containing patient information should be removed from items and rendered unreadable before discarding in the regular trash. (ex. Patient label on an IV bag)

34. Which of the following is part of the final check done for patient safety with the patient?
   - **A.** 2 Patient identifiers need to be checked each time you provide care, treatment, & services
   - **B.** Ask the patient for their full name and birthdate
   - **C.** Say "**For Patient Safety**, please tell me your full name and birthdate" (because this explains to them why you are asking and gets them involved in their care)
   - **D.** All of these three

35. What should you do if you have a needle stick or exposure?
   - **A.** Immediately wash the area with soap and water
   - **B.** Immediately flush eyes or mucous membranes with water or saline for at least 15 minutes.
   - **C.** Report the injury to your supervisor and immediately go to Infection Control/Employee Health (after hours Emergency Department)
   - **D.** Fill out the First Report of Injury Report
   - **E.** All of the above

36. A piece of equipment is clean when:
   - **A.** It is covered with clear plastic
   - **B.** It is marked that it has been cleaned
   - **C.** When **you** cleaned it immediately prior to use
   - **D.** Any of the above

37. Back safety tips when lifting include:
   - **A.** Bending at knees as you reach down to lift object
   - **B.** Avoid twisting at waist
   - **C.** Hold object close to body
   - **D.** Lift by straightening your legs, using the "power" muscles
   - **E.** All of the above

38. Use proper back safety when:
   - **A.** Turning a patient or pulling a patient up in bed
   - **B.** Lifting
   - **C.** Moving or carrying an object
   - **D.** All of the above and at all times

39. **True   False**   Medical Alerts include Cardiac Arrest, Rapid Response Team, & Mass Casualty Incident

40. Which one is correct?
   - **A.** Instant hand-sanitizer is not effective with C.difficile
   - **B.** For C.difficile patients, use soap and water for hand hygiene
   - **C.** C.difficile rooms are to be cleaned with BLEACH
   - **D.** All of the above

41. The steps to follow for a fire are:
   - **A.** <u>R</u>: **Rescue** those in danger
   - **B.** <u>A</u>: **Activate** the alarm (Even during a Flashy drill)
   - **C.** <u>C</u>: **Call** 3333, report the location of the fire, and **confine** the fire by closing doors to slow the spread of smoke
   - **D.** <u>E</u>: **Extinguish** the fire with a fire extinguisher using the P.A.S.S. method
   - **E.** All of the above

42. **True   False**   Security Alerts include: Active Shooter, Bomb Threat, Security Assistance, Child or Infant Abduction, Missing Person, & Lockout/Lockdown

43. **True   False**   When calling any Emergency Alert, call **3333** and give the <u>specific</u> location. (The Emergency phone is answered immediately, and it does not have caller ID, so give the exact location.)

44. Which of the following is correct?
   - **A.** Cleanliness is the responsibility of <u>all</u> staff, students, volunteers, and associates.
   - **B.** Report all malfunctions of equipment as soon as they are discovered.
   - **C.** Make sure no trash is placed in <u>red</u> bags.

      D.   Make sure no shipping boxes are in inpatient areas due to roaches.
      E.   Respond to medical equipment alarms **promptly**.
      F.   All of the above

45. Which is true?
      A.   Cover dirty equipment with a brown bag to indicate soiled equipment
      B.   With contact isolation-a gown is required in case of contact with the patient or with environmental surfaces
      C.   Do not bend, recap, shear, or break used sharps
      D.   Medical Alert-Cardiac Arrest is announced for Cardiac or Respiratory Arrest
      E.   All of the above

46. **True False**   Patient safety, teamwork, and cleanliness are everyone's responsibility.

47. Which is correct:
      A.   Wet contact time for Purple PDI Sani-Cloth Wipes = 2 minutes
      B.   Wet contact Time for Orange PDI Sani-Cloth Wipes = 4 minutes (used for C-Dif)
      C.   Close the lid for the wipes container to keep them from drying out.
      D.   Know how equipment needs to be cleaned per manufacturer's Instructions-for-Use (IFU)
      E.   All of the above

48. **True False**   AIDET® style communication helps reduce anxiety for a patient with these steps: Acknowledge, Introduce yourself, Duration, Explanation, and Thank them. AIDET also helps reduce employee stress.

49. **True False**   I understand that hazardous medications are used at Springhill, and exposure to these hazardous medications has risk. I acknowledge this risk and understand that the specified PPE is important to ensure my safety when working with hazardous medications.

50. What PPE should you wear when caring for a confirmed or suspected COVID-19 patient?
    a. Gloves & Gown
    b. N95 or higher respirator
    c. Face shield or goggles
    d. All of the above

1 missed=98   2 missed=96   3 missed=94   4 missed=92   5 missed=90
Pass: Miss 5 or less (90% or above) Retest: More than 5 are missed
❏ *Make sure you have signed and dated the quiz below.*

I have had an opportunity to review the information and have any questions answered by my Manager/Supervisor of the department where I work or my instructor, about Abuse, Active Shooter, Advanced Directives, Age Specific, Back Safety, Emergency Alerts, Security, Protective Services, Human Trafficking, Missing person, Mass Casualties, Weather Alerts, Handling the Media, Hazardous Material Spill, Safety Data Sheets (SDS), Infant Abduction, Fire Alarm, Life Safety Management, Bomb Threat, Cardiac Arrest, Corporate Ethics & Compliance, Cultural Diversity, Customer Service, Teamwork, AIDET®+A our advanced communication framework, Dietary At-Your-Request & Nutrition Care Manual, Discharge Planning, Electrical Safety, EMTALA, Ethics, Evidence Based Practice, Fall Prevention, Final Check, Helo-Pad Safety, Infection Prevention & Control, Opioid Stewardship, Organ & Tissue Donation, Oxygen Cylinder Safety, Pastoral Care, Patient Confidentiality/HIPAA, Patient Safety & National Patient Safety Goals, Medication Occurrences, Hospital Patient Safety Event form, Patient Rights, Pain Management, Policy & Procedures, No Blanket Orders, Quality Assurance & Performance Improvement, Quality Control (QC) Testing, Rapid Response Team, Reporting to Regulatory Agencies, Resource Reference Items, Safety Data Sheets (SDS), Sentinel Events, Suicide Prevention, Safe Medical Device Act (SMDA), Weather Alert, Wheelchair transfer Steps; Transporter Professional Etiquette, & reminder. Bullying, Harassment, Disrespect, Workplace Violence, Trips & Falls Protocol for Non-Patients, Utilities Management, Workplace Violence, and other issues or concerns.

_____   _____
             Signature   Date

_____   _____ _____
          Reviewer's Signature   Date   Score