

2023-2024 General Review Quiz

Help us be the Safest Hospital with a Culture of Excellence

Pass: Miss 5 or less (90% or above) ReTest: More than 5 are missed

Name: _____ (please print) Date: _____

Department: _____

- 1. True False** Hand washing for 20 seconds (length of singing Happy Birthday song) is our number one way to prevent infections. Make sure you also Foam-in and Foam-out for safety every time you enter and leave a patient's room. After 6 uses of alcohol rub or after each contact with a C.difficile patient, hands must be washed with soap and water.
- 2. True False** Make sure the Sharps container gets replaced when it is **3/4 full** by contacting EVS and place used sharps in the sharps container **immediately** after use to prevent you or others from getting stuck and exposed.
- 3. True False** When an active shooter is in your vicinity you should Run, Hide, Fight.
- 4. True False** Our AIDET+A advanced communication framework (Acknowledge, Introduce, Duration, Explanation, & Thanks +Asking if there is anything else we can do to help) is valuable for you, patients, visitors, and co-workers because it helps reduce stress, anxiety, build trust, & increase satisfaction/engagement.
- 5. True False** Without exception, gloves must be worn to draw blood or start an IV.
- 6. True False** During a "Flashy" fire drill, you should pull the fire alarm unless instructed otherwise.
- 7. True False** If you suspect patient abuse or neglect, contact your manager, patient care supervisor, and social services because all 3 need to be notified.
- 8. True False** Expired supplies are a safety violation so please check for the expiration date on the container.
- 9. True False** A red card with instructions and Emergency Alerts is to be given to guards of prisoners and is to be maintained in the Omnicell on each unit. (When more red cards are needed, contact Professional Development.)
- 10. True False** Workplace violence is defined as an act or threat occurring at the workplace that can include any of the following: verbal, nonverbal, written, or physical aggression; threatening, intimidating, harassing, or humiliating words or actions; bullying; sabotage; sexual harassment; physical assaults; or other behaviors of concern involving staff, licensed practitioners, patients, or visitors.
- 11. True False** All staff shall report immediately any acts or threats of violence occurring on system premises. If immediate attention is needed please utilize panic buttons, emergency hotline "3333" and call boxes in parking lot. Reports should be made through the Patient Safety Event (PSE) system and choose workplace violence and staff should notify their supervisor/manager, the Security Department, the Human Resources Department, or Quality Assurance department, as applicable.
- 12. True False** OneSource is a 24 hour-a-day website with Safety Data Sheets (SDS/first aid measures for each chemical, Instructions for Use (IFU) for equipment and cleaning info. There is an icon on the computers for oneSOURCE or go the website: www.onesourcedocs.com Username: springhill Password: springhill*251
- 13. True False** You are responsible to help make sure that nothing is blocking a fire extinguisher, fire pull alarm, exit door, oxygen shut off valve, or elevator door. If you see a computer cart or crash cart, or something else blocking any of these, be sure to move the item.
- 14. True False** Treat each person with respect and dignity even if their culture, views, values, beliefs, and customs (i.e. food preferences, pain responses, etc.) are different than yours.
- 15. True False** Oxygen cylinders and other cylinders should be left standing or lying unsecured.

16. **True False** Prevent a HIPAA violation by always signing off the computer systems you are in before you leave your work area or your Work-station on Wheels (WOW).
17. **True False** Our computer system tracks each time you access patient information, and this information is audited. Never share your computer password with others or allow them to access or document information through your access.
18. Fall Prevention reminders include
- A. Be Alert for trailing electrical cords in patient's room
 - B. Anyone who sees a light bulb that isn't working is responsible for entering an engineering request as soon as possible.
 - C. Anyone who sees a wrinkled rug or trip hazard is responsible for fixing it or getting it fixed
 - D. Report wet conditions, construction hazards and uneven surfaces
 - E. All of the above
19. **True False** Dirty Linen, even if it is bloody, should be placed in blue plastic bags because it can be sterilized. Torn linen needs to go in a green bag so that it can be replaced. Do not put linen in a red bag because red bags get destroyed in the Rotoclave behind Engineering.
20. **True False** SMC has an Opioid Stewardship program because we care about every Patient.
21. **True False** When lifting an object, use the "power" muscles in your upper legs (quadriceps muscles) to help prevent a back injury.
22. **True False** Teamwork and communication are important to our success. Tools and strategies include Dig-it root cause analysis, Respect, Collaboration, Conflict Resolution, De-escalation, and our Priceless Values.
23. **True False** Place an engineering request for any stained ceiling tile because these can cause infections.
24. **True False** When you need the Rapid Response Team (RRT), Call extension 3333, state that you need the Rapid Response Team, give the patient's room number, and then enter an RRT evaluation order in Sunrise.
25. **True False** Hazardous Material spill is called in to extension 3333 and reported as: Facility Alert, Hazardous Material Spill with the specific location and description of the chemical or spill
26. Standard Precautions apply to all patients at all times and include:
- A. Wash your hands immediately if they become contaminated with blood or body fluids
 - B. Wash your hands before and after patient contact
 - C. Wear gloves for contact with blood, body fluids, or mucous membranes
 - D. Change gloves during patient care if moving from a contaminated to a clean body site
 - E. Wear gowns, masks, and eye protection if splashing is likely
 - F. All of the above
27. **True False** Encourage others to "up-talk" instead of bashing and criticizing them. Up-talking is talking others up and is an example of our values of respect and professionalism.
28. **True False** Removable labels containing patient information should be removed from items and placed in the shred container or rendered unreadable before discarding in the regular trash. (ex. Patient label on an IV bag)
29. Which of the following is part of the final check done for patient safety with the patient?
- A. 2 Patient identifiers need to be checked each time you provide care, treatment, & services
 - B. Ask the patient for their full name and birthdate
 - C. Say: "**For Patient Safety**, please tell me your full name and birthdate" (because this explains to them why you are asking and gets them involved in their care)
 - D. All of these three
30. What should you do if you have a needle stick or exposure?
- A. Immediately wash the area with soap and water
 - B. Immediately flush eyes or mucous membranes with water or saline for at least 15 minutes.
 - C. Report the injury to your supervisor and immediately go to Infection Control/Employee Health (after hours Emergency Department)

- D. Fill out the First Report of Injury Report
 - E. All of the above
31. A piece of equipment is clean when:
- A. it is covered with clear plastic
 - B. it is marked that it has been cleaned
 - C. when **you** cleaned it immediately prior to use
 - D. any of the above
32. Back safety tips when lifting include:
- A. Bending at knees as you reach down to lift object
 - B. Avoid twisting at waist
 - C. Hold object close to body
 - D. Lift by straightening your legs, using the “power” muscles
 - E. All of the above
33. Use proper back safety when:
- A. Turning a patient or pulling a patient up in bed
 - B. Lifting
 - C. Moving or carrying an object
 - D. All of the above and at all times
34. **True False** Medical Alerts include Cardiac Arrest, Rapid Response Team, & Mass Casualty Incident
35. Which one is correct?
- A. Instant hand-sanitizer is not effective with C.difficile
 - B. For C.difficile patients, use soap and water for hand hygiene
 - C. C.difficile rooms are to be cleaned with BLEACH
 - D. All of the above
36. The steps to follow for a fire are:
- A. **R: Rescue** those in danger
 - B. **A: Activate** the alarm (Even during a Flashy drill)
 - C. **C: Call** 3333, report the location of the fire, and **confine** the fire by closing doors to slow the spread of smoke
 - D. **E: Extinguish** the fire with a fire extinguisher using the P.A.S.S. method
 - E. All of the above
37. **True False** Security Alerts include: Active Shooter, Bomb Threat, Security Assistance, Child or Infant Abduction, Missing Person, & Lockout/Lockdown
38. **True False** When calling any Emergency Alert, call **3333** and give the specific location. (The Emergency phone is answered immediately, and it does not have caller ID, so give the exact location.)
39. Which of the following is correct?
- A. Cleanliness is the responsibility of all staff, students, volunteers, and associates.
 - B. Report all malfunctions of equipment as soon as they are discovered.
 - C. Make sure no trash is placed in red bags.
 - D. Make sure no shipping boxes are in inpatient areas due to roaches.
 - E. Respond to medical equipment alarms **promptly**.
 - F. All of the above
40. Which is true?
- A. Cover dirty equipment with a brown bag to indicate soiled equipment
 - B. With contact isolation-a gown is required in case of contact with the patient or with environmental surfaces
 - C. Do not bend, recap, shear, or break used sharps
 - D. Medical Alert-Cardiac Arrest is announced for Cardiac or Respiratory Arrest
 - E. All of the above
41. **True False** Patient safety, teamwork, and cleanliness are everyone’s responsibility.

42. Which is correct:

- A. Wet contact time for Purple PDI Sani-Cloth Wipes = 2 minutes
- B. Wet contact Time for Orange PDI Sani-Cloth Wipes = 4 minutes (used for C-Dif)
- C. Close the lid for the wipes container to keep them from drying out.
- D. Know how equipment needs to be cleaned per manufacturer's Instructions-for-Use (IFU)
- E. All of the above

43. **True False** AIDET® style communication helps reduce anxiety for a patient with these steps: Acknowledge, Introduce yourself, Duration, Explanation, and Thank them. AIDET also helps reduce employee stress.

44. **True False** I understand that hazardous medications are used at Springhill, and exposure to these hazardous medications has risk. I acknowledge this risk and understand that the specified PPE is important to ensure my safety when working with hazardous medications.

45. What PPE should you wear when caring for a confirmed or suspected COVID-19 patient?

- a. Gloves & Gown
- b. N95 or higher respirator
- c. Face shield or goggles
- d. All of the above

1 missed=98 2 missed=96 3 missed=94 4 missed=92 5 missed=90

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Make sure you have signed and dated the quiz below.

I have had an opportunity to review the information and have any questions answered by my Manager/Supervisor of the department where I work or my instructor, about Abuse, Active Shooter, Advanced Directives, Age Specific, Back Safety, Emergency Alerts, Security, Protective Services, Human Trafficking, Missing person, Mass Casualties, Weather Alerts, Handling the Media, Hazardous Material Spill, Safety Data Sheets (SDS), Infant Abduction, Fire Alarm, Life Safety Management, Bomb Threat, Cardiac Arrest, Corporate Ethics & Compliance, Cultural Diversity, Customer Service, Teamwork, AIDET®+A our advanced communication framework, Dietary At-Your-Request & Nutrition Care Manual, Discharge Planning, Electrical Safety, EMTALA, Ethics, Evidence Based Practice, Fall Prevention, Final Check, Helo-Pad Safety, Infection Prevention & Control, Opioid Stewardship, Organ & Tissue Donation, Oxygen Cylinder Safety, Pastoral Care, Patient Confidentiality/HIPAA, Patient Safety & National Patient Safety Goals, Medication Occurrences, Hospital Patient Safety Event form, Patient Rights, Pain Management, Policy & Procedures, No Blanket Orders, Quality Assurance & Performance Improvement, Quality Control (QC) Testing, Rapid Response Team, Reporting to Regulatory Agencies, Resource Reference Items, Safety Data Sheets (SDS), Sentinel Events, Suicide Prevention, Safe Medical Device Act (SMDA), Weather Alert, Wheelchair transfer Steps; Transporter Professional Etiquette, & reminder. Bullying, Harassment, Disrespect, Workplace Violence, Trips & Falls Protocol for Non-Patients, Utilities Management, Workplace Violence, and other issues or concerns.

Signature

Date

Reviewer's Signature

Date

Score